

## **Rebound Therapy Terms and Conditions**

### **In-House Rebound Therapy Training Courses**

- **Registration:** Completed and signed registration forms must be submitted to the course tutor prior to commencement of the practical training course.
  - **Capacity:** We can accommodate up to 12 candidates with one trampoline and up to 16 with two or more trampolines in the same space.
  - **Confirmation & Course Commencement:** Upon payment, the tutor, accommodation and travel are booked. Candidates will then be sent the pre-course study materials. The training course is considered to have commenced at this stage.
  - **Pre- Course Study Requirement:** Study of pre-course materials is essential as they contain necessary information for the training course.
  - **Video Recording:** Key parts of the course are recorded for reference, and access is provided to all candidates post-course. Children are not recorded.
  - **Booking Adjustments:** Changes to the training dates or venues are allowed with a minimum of six weeks' notice and can typically be accommodated without additional charges. We may also agree to transfer up to eight candidates onto the online training programme as an alternative, providing at least six week's notice is given and we are able to find an alternative course for the tutor who will have been booked to run the practical part of the course.
  - **Refund Policy:** If in the event of unavoidable circumstances, the practical course has to be cancelled by the organisation making the booking, and we are not able to agree alternative dates or transfer staff onto the online programme, we will offer a refund for the practical portion of the course (75% of the total fee), providing at least six weeks' notice has been given.
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### **Open Rebound Therapy Training Courses hosted by ReboundTherapy.org**

- **Registration:** Completed and signed registration forms must be submitted to the course tutor.
- **Confirmation s Course Commencement:** Places are confirmed upon receipt of payment. At this point, pre-course study materials will be sent to candidates, and the training is considered to have commenced.
- **Pre-Course Study Requirement:** The pre-course materials are integral to the training and must be studied prior to attending the practical course, as they contain essential information for candidates.
- **Booking Revisions:** We can usually accommodate changes in candidates at no additional charge.

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- **Alternative Arrangements and rescheduling:** If a candidate finds they cannot attend the scheduled practical part of the course, and the school or venue do not wish to send a replacement candidate, we will do our best to provide alternative training dates or transfer candidates to our online training programme, at no charge providing at least six weeks' notice is given.
  - **Refund Policy:** If in the event of unavoidable circumstances, the practical course place has to be cancelled, and no alternative date or transfer to online training is possible, we will offer a refund for the practical portion of the course (75% of the total fee), provided the vacant place can be filled.
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### **Online Rebound Therapy Training Programme**

- **Registration:** Completed and signed registration forms must be submitted to the office before the course can commence.
- **Candidate Changes:** Candidate changes are permitted as long as assessments have not commenced.
- **Refund Policy:** Refunds are not issued for online courses once copyright-protected materials have been provided.